



Your Guide to 24-Hour Telephone Banking

Manage your accounts 24/7 with California Credit Union's toll-free automated telephone banking system. Check account balances, transfer funds, or make payments remotely from your office, home, and even your car. Keep this quick reference guide handy for use with your next telephone banking session.

TOLL-FREE ACCESS

(800) 334-8788, OPTION 1

California
CREDIT UNION

24-Hour Telephone Banking Menu

- Access using Account Number PRESS **1**
- Access using Member Number PRESS **2**
- Access using Social Security Number PRESS **3**
- For Credit Card Information PRESS **4**

(800) 334-8788
OPTION 1

Quick Tips

Available any time throughout the call:

Press **#** to repeat each list of menu items

Press **9** to return to the previous menu

Press **0** to speak with a Member Service Representative
(Monday–Friday, 7:00am–7:00pm, and Saturday, 9:00am–2:00pm PT).

IMPORTANT NOTE: Menu options may vary based on your open account types.

Checking Information **1**

- Current balance and last deposit **1**
- Review transactions **2**
- Make a payment **3**
- Transfer funds **4**
- Interest information **5**
- Place a stop payment **6**

Savings Information **2**

- Current balance and last deposit **1**
- Review transactions **2**
- Make a payment **3**
- Transfer funds **4**
- Interest information **5**

Loan Information **3**

- Current balance and loan payment information **1**
- Review transactions **2**
- Loan payoff information **3**
- Interest information **4**
- Make a payment **5**
- Transfer funds **6**

Certificate Information **4**

- Current balance **1**
- Review transactions **2**
- Interest information **3**

Change PIN **5**

Enter your new PIN followed by the **#** sign