



## PRIVACY NOTICE –AT COLLECTION OF PERSONAL INFORMATION

California Credit Union (together with its subsidiaries and affiliates, also referred to as “we,” “us,” or “our” herein) is providing this notice pursuant to the California Consumer Privacy Act of 2018, as amended by the California Privacy Rights Act of 2020 (collectively, the “CCPA”). Any terms defined in the CCPA have the same meaning when used in this notice. This notice provides a summary of how we collect, use and share your personal information.

### **Application of this Notice**

This notice applies generally to natural residents of California from whom we collect personal information from our interactions, whether such interactions occur online, on our mobile application, on our premises, or other offline interactions.

If you are a natural resident of California applying for a job with us, the careers page on our website where your personal information will be taken through a job application is hosted by a third party. We do not operate this site and are not responsible for the content of the site or the third-party’s privacy and security policies, which may differ from ours. Once we receive your job application, this notice will apply to how we further collect, use, and share your personal information that you provided in connection with your job application.

This notice also applies to you if you are a natural resident of California and applying for a business account or business loan with us in your capacity as a sole proprietor of a business or an owner, officer, director, officer, employee, or authorized agent of a business.

Below are the categories of personal information we collect and the purposes for which we intend to use this information.

### **Categories Information We Collect**

We will collect the following categories of personal information (which may overlap):

Category	Examples
A. Identifiers	A real name or alias; postal address; signature; home phone number or mobile phone number; bank account number, credit card number, debit card number, or other financial information; physical characteristics or description; email address; account name; Social Security number; driver's license number or state identification card number; or other similar identifiers.
B. Personal information categories described in Cal. Civ. Code § 1798.80(e)	Signature; state identification card number; physical characteristics or description; insurance policy number; education; employment or employment history; bank account number, credit card number, debt card number, or any other financial information; or medical information or health insurance information.

C. Protected classification characteristics under state or federal law	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, or veteran or military status.
D. Commercial information	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
E. Biometric information	Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.
F. Internet or other similar network activity	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.
G. Geolocation data	Physical location or movements. For example, city, state, country, and ZIP code associated with your IP address or derived through Wi-Fi triangulation; and, with your permission in accordance with your mobile device settings, and precise geolocation information from GPS-based functionality on your mobile devices.
H. Sensory data	Audio, electronic, visual or similar information.
I. Professional or employment-related information.	Current or past job history, performance evaluations, disciplinary records, workplace injury records, disability accommodations, and complaint records; Emergency contact information, such as the name, phone number, address and email address of another person in the context of having an emergency contact on file; Personal information necessary for us to collect and retain to administer benefits for you and another personal relating to you (e.g., your spouse, domestic partner, and dependents), such as their name, Social Security Number, date of birth, telephone number, email, and address.
J. Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).	Educational records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.
K. Inferences drawn from other personal information.	Profile reflecting a person's preference, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.
L. Sensitive Personal Information.	A consumer's social security, driver's license, state identification card, or passport number; A consumer's account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account; A consumer's precise geolocation; A consumer's racial or ethnic origin, religious or philosophical beliefs, or union membership; The contents of a consumer's mail, email, and text messages unless the business is the intended recipient of the



	communication; A consumer's genetic data; The processing of biometric information for the purpose of uniquely identifying a consumer; Personal information collected and analyzed concerning a consumer's health; Personal information collected and analyzed concerning a consumer's sex life or sexual orientation; and citizenship or immigration status.
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Personal information for purposes of the CCPA does not include:

- Publicly available information.
- De-identified or aggregated consumer information.
- Information excluded from the CCPA's scope, like personal information covered by certain financial sector laws, such as the Fair Credit Reporting Act (FCRA), the Gramm-Leach-Bliley Act (GLBA) or California Financial Information Privacy Act (FIPA).

### **Use of Personal Information**

We may use or disclose the personal information we collect to:

- To provide you with information, products or services that you request from us.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collections.
- Recruit and evaluate job applicants and candidates for employment and related uses such as:
  - Timekeeping, payroll, and expense report administration;
  - Employee benefits administration;
  - Employee training and development requirements;
  - Reaching your emergency contacts when needed;
  - Worker's compensation claims management;
  - Employee job performance, including performance reviews, investigations, promotions, discipline, and termination; and
  - Other human resource purposes.
- To evaluate your application for membership and loans with us.
- To sell all or part of a loan to which you are obligated as borrower, guarantor, pledgor of collateral or you are a spouse of such party.
- To improve our website and present its contents to you.
- For testing, research, analysis to improve our products and services and for developing new ones.
- To protect the rights, property or safety of us, our employees or others.
- To prevent, detect and investigate security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and prosecute those responsible for that activity.
- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.



- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of our assets, in which personal information held by us is among the assets transferred.
- Advertising our products and services to you.
- Exercise or defend our legal rights and that of our employees, affiliates, customers, contractors, and agents.
- Enabling or effecting, directly or indirectly, a commercial transaction.
- To comply with all applicable laws and regulations.
- For other lawful purposes.

### **Selling Personal Information**

**We will not sell your personal information.**

### **Sharing Personal Information for Cross-Context Behavioral Advertising**

Cross-context behavioral advertising refers to the targeting of advertising to a consumer based on the consumer's personal information obtained from the consumer's activity across businesses, distinctly branded websites, applications, or services, other than the business, distinctly branded website, application, or service with which the consumer intentionally interacts.

You have the right to opt-out of cross-context behavioral advertisements. To exercise this right, please click on the "Do Not Sell or Share My Personal Information" link on the homepage of our website or mobile application.

**We will not share your personal information for cross-context behavioral advertising purposes.**

### **Retention of Personal Information**

The criteria we will use to determine the period of time that we will retain the categories personal information described above depends on our relationship with you and on the following criteria:

- **Laws and regulations.** We are a regulated financial institution that is subject to laws and regulations governing our retention of personal information of our members, applicants for credit union membership, loans and other financial products and services. We are also an employer and, thus, we are subject to labor laws governing how long we must retain information about applicants for employment and current and former employees. Therefore, applicable laws and regulations will govern how long we retain your personal information.
- **Contracts.** We must also retain information for as long as necessary to comply with our contractual duty to you as well as our contractual obligations with our service providers, contractors and other third-parties.
- **Assert and defend against legal actions.** We may retain your personal information for such period as we may need to assert and defend against potential legal actions.



### **Contact Information**

If you have any questions or comments about this notice, please do not hesitate to contact us at:

Phone: 800-768-3474

Website: [ccu.com](http://ccu.com)

Email: [CCPACompliance@ccu.com](mailto:CCPACompliance@ccu.com)

Mail: Attn: Compliance & Vendor Management  
5898 Copley Drive  
San Diego, California 92111

Please visit our [CCPA Privacy Policy](#) on our website to learn more about the ways in which we collect and use your personal information and your choices and rights regarding such use under California law.

