



Delete Your Digital and Mobile Banking Account Access

If you would like to request removal of your Digital and Mobile Banking access and related data, please send an email request to support@ccu.com. Please type “**Remove Digital and Mobile Banking Access**” in the subject line of your email and provide us with your full name and a good phone number to reach you at. One of our representatives will be in touch with you to confirm the request is valid and initiate the process.

Upon execution of this request, California Credit Union will delete all associated data held in our Digital and Mobile Banking System. This data will no longer be accessible or available to any party. Your accounts will remain active, and your accounts transaction history will remain in our main system history as long as we are required to retain such information under applicable law, but all other Digital and Mobile Banking data will be deleted.

If you should have any questions, please call us at (800) 334-8788 and we will be happy to assist you.